**Helpdesk Support Ticket - Team Mail Alias**

**Odoo App**

**Document Version :**

1.1.0

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**Step 1 :-**  Show **Helpdesk Team(s)**.

**Step 2 :- Alias Configuration** in helpdesk team.

**Step 3 :-** How to Configure Alias Domain (Odoo Standard Feature).

**Step 4 :-** Now when your customer send email to this email alias then system will create ticket by auto select that team.

**Note: You should have catchall email incoming mail server for that.**